The Iluka Resources Case Study

User Reuirement Statement - A single source of the truth

Iluka
Resources

ILUKA

Iluka is an international mineral sands company with expertise in exploration, project development, operation and marketing and rehabilitation.

Industry

Mineral Sands

Location

Australia

Collaboration
across multiple teams to create a "single source of the truth"

Cut
through corporate politics

Improved
team and project deliverables management through improved proces data and optimised information usability

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*Iluka is a major partic...
and is involved in exp...
marketing or mineral...*

Project

Key Outcomes

Testimonial

ILUKA

~ 800 Employees

Operations in Sierra Leone and Australia

Established in 1998

Major producer of zircon and high grade titanuium dioxide

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Realising Potential was engaged by the Major Capital Projects group to help prepare a User Requirements Statement that would lead to improved project information management and availability. The existing systems and processes were dislocated resulting in elevated levels of frustration across the various project teams.

The purpose of the initiative was to produce a User Requirements Statement that could be used by the ICT team to source and deploy systems and processes that would support & improve Major Capital project information management and workflow across the organisation.

A key requirement was that any proposed solution must align to the "best of breed" approach that Iluka takes to application selection and implementation. To support this approach a Vendor and Application selection process for use by the ICT team was delivered.

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Key Outcomes for the project included:
- Optimised project deliverables management across the Major Capital Projects group
- Produce an information management baseline to identify gaps and opportunities for improvement.
- Input and feedback from all team members on what they wanted to see in the requirements statement – identifying was important to them.
- Defined a "single source of the truth" approach to data and information management.
- Improved and standardised business processes to increase efficiency and effectiveness.
- A plan for integrating and unifying access to the organisations complete data holding.
- A roadmap for connecting various data types.
- Information usability gaps were identified and fixed.
- Enhanced data and information security.

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Testimonial   x

"Our work with Realising-Potential aimed to develop a User Requirements Statement (URS) to inform our deliverables management process. The URS was delivered on time and to specification. What we appreciated most about working with Jackie and her team was their clear understanding of what we required, their ability to cut through the predictable politics of a coprorate projects environment, engage in a positive manner with all stakeholders and achieve their buy-in to the process, all while delivering the expected results."

Don Ackerman
Capital Works Team

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Testimonial   >

Project   >

Learn more about Iluka

About Us

As every project is unique we tailor our services to suit. We work with you to achieve your defined outcomes, whether that's business improvement, developing a business or enterprise level architecture, implementing a new enterprise system, or solving a complex problem.

The owners of the business have over 25 years experience in helping businesses get from where they are to where they need to be in Australia and internationally.

Integrity, ethics and independence form the foundation for all services delivery. All of our projects are overseen by the personal involvement and oversight of the directors. Central to our approach is our proven framework realising success®, and yes, we use it ourselves.

We work with clients to:

- Align strategy
- Derisk projects
- Manage change; and
- Optimise and transform processes

Learn More about what realising success® can do for you

For more information on realising success please go to our

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